



Annual Report 2022 - 2023



Acknowlegement of Country

South West Refuge Inc acknowledge the Wardandi people of the Noongar nation who are the traditional custodians of the land on which we work.

We pay our respect to the Elders past and present. We also recognise that sovereignty of this land was not voluntarily ceded and we acknowledge the Wardandi people's continuing cultural connections to land, sea and community.

We wish to acknowledge the survivors of family and domestic violence and those who did not survive and the friends and family members who have lost loved ones to this crime.



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About Us

South West Refuge Inc has been supporting women and children who have or who are experiencing family and domestic violence for over 30 years with advocacy, information, crisis accommodation and other practical support to remain safe from further harm and homelessness.

Our services are delivered across the south west region and include;

- Advice and referrals
- Emergency relief
- Short term crisis accommodation
- Transitional accommodation
- Specialised advocacy and support
- Outreach services;
- Financial Counselling
- All related and incidental services in connection with any of the above.

OUR VISION

That women and children are safe from domestic and family violence, and empowered to fulfil their potential within the community.

OUR MISSION

To provide effective local responses to domestic and family violence.

OUR VALUES

Safety: prioritising the safety of our clients and workforce within our community

Empowerment: influencing self resilience, confidence and accountability for self

Respect: giving due regard for others' feelings, wishes or rights

Equality: valuing diversity and preserving equality in status, rights or opportunity

Nurturing: providing practical and emotional support and care to inspire hope for the future

Excellence: adapting our practice, skills, knowledge and commitment to meet recognised industry and regulatory requirements.



Our Board and Committees





NICOLE FRAYNE 2019 - current Deputy Chair

CARINA RONEY 2019 - current Treasurer



NERIDA PICKUP 2015 - current Board Member



DR ALEX HUGMAN 2020 - current Secretary



DR AMANDA SABEL 2019 - current Board Member



2023 - current

Board Member



EMMA FIEGERT 2022 - current Board Member

Finance & Risk Committee

- Carina Roney
- Nerida Pickup
- Marg Garrett
- Ali White

Fundraising Events Committee

- Kristen Lilly
- James Runka
- Marg Garrett
- Ali White

- Laura Maslin
- Ira Taylor
- Narelle Warner
- Julie Carson

Chairperson's Report

SW Refuge Inc continues to be an organization that consolidates good practice and looks to the future. The process and adoption of a new Strategic Plan is well underway and our public face is being updated with a new logo and a new website.

This report is being co-written by Marg Garrett who retired as Board Chair in August and Nicole Frayne who was elected to succeed her, having acted in the position since mid May 2023.

In my resignation letter, I reflected on the growth in professionalism of the Board and the recruitment of a diverse Board in the years since I joined the Board in 2011. I acknowledged that the Board has worked through some very difficult times which has tested us to the maximum. Through all these times, the Board has risen to the occasion, handling the issues with confidential care, often with professional advice, leading to outcomes that have resolved the issue for the organisation and contributed to the organisation's positive public image.

The physical resources of the Refuge have been improved a great deal over those 12 years with the refurbishment of the Refuge itself, the gifting of the Busselton properties, the acquisition of a 5th house in the Bunbury area and the major upgrades recently undertaken at another Bunbury property.

I noted that the Board's selection and employment of Ali White since January 2020 has provided the organisation with a leader who pays great attention to detail, meets deadlines, is creative and supportive in her management of staffing and its structures and is always looking for ways to improve the service that is offered to clients. Ali's ability to develop new fundraising streams, including capitalising on private grants and Departmental initiatives, has already been shown and it is hoped that this will continue to grow.

The Fund-Raising Sub-Committee of the Board has run a successful raffle and a Wine Tasting evening. This fundraising sits alongside the Corporate Giving program that Ali White has capably managed. We are grateful to have been chosen as one of the charities of Synergy



Spirit for the last 12 months. This has brought regular financial and other donations. We have continued to be blessed by so many individuals and companies through significant donations and the provision of services to women and children involved with SW Refuge. We could not continue to meet the many needs of our clients without this support which sits alongside the funding we receive from Child Protection and the Commonwealth.

Thank you to all the members of the Board for your willingness to be part of the Board, Nerida Pickup, Carina Roney, Dr Alex Hugman, Dr Amanda Sabel and more recently Emma Fiegert, with your attendance at meetings, bringing your skills, knowledge and networking. Thank you Nicole for your role as Deputy Chairperson and Alex for your role as Secretary. If you are or have been part of a sub-committee, thank you for that as well, especially Nerida and Carina on the Finance Sub-Committee.

Marg Garrett



As I step into the role of chairperson I would like to thank Marg Garrett for the 12 years of dedication to the refuge as secretary and chairperson. I wish Marg all the best.

During the year we have had two board directors resign. I would like to thank James Runka and Kate Ausden for their contribution as board directors, and welcome Kristen Lilly to the board.

I have been a board director for 4 years and look forward to working with the board and CEO in implementing the new strategic plan, rebranding and continue to focus on opportunities to expand and develop our service.

Nicole Frayne

Chairperson

Treasurer's Report

The audited financial statements show that South West Refuge Inc. had a small net deficit of \$8,729 for the 2022/23 financial year compared to a surplus of \$52,496 last financial year. The total income this year was \$2,013,361 and the expenses were \$2,022,090 to give the net deficit of \$8,729.

The income this year is \$149,101 more than last year. This increase is largely due to increased Government Funding and increased Interest Income.

The expenses this year are \$210,326 more than last year. The increase reflects increases in salary and wages and other employment related expenses, rental costs associated with leasing a new offsite space for the Safe at Home program, and expenditure incurred on maintenance programs and acquiring assets that cannot be capitalised. The Government funded Main Grant for the Refuge increased by \$43,630 this year. With mandated wage rises and other costs increasing we continue to rely on non Government funding such as grants, donations and fundraising initiatives to maintain our service standards.

Continued gratitude and appreciation goes to all our generous donors and community support which is pivitol to the services we provide.

The individual Job Profit & Loss Statements for government funded Main Grant and Safe at Home programs are as follows: Main Grant, net surplus of \$412 for 2022/23 (deficit \$248 for 2021/22), and Safe at Home programs net deficit of \$6,811 for 2022/23 (deficit \$4,154 for 2021/22).

The individual Job Profit and Loss Statements for the offsite rental accommodation programs are as follows: Department of Housing Rental Units net deficit of \$14,712 for 2022/23 (deficit \$97 for 2021/22), and owned Backstop Units net deficit of \$11,186 for 2022/23 (surplus \$9,327 for 2021/22). The deficits in our rental accommodation this year are largely attributable to properties being vacant for periods to undergo necessary repairs. The Balance Sheet as at 30 June 2022 continues to show a sound position with the ability to pay liabilities when they fall due. Our Total Equity as at 30 June 2023 was \$1,412,208. Our liquidity is in a healthy position because Current Assets exceed Current liabilities by \$795,520 and the assets include \$1,118,072 in Cash.

Our main Government funding continues to be from the Department of Communities (Child Protection & Family Support) funded by both the State and Federal Government. This funding has been secured to 30 June 2027. As per AMD Chartered Accountants Auditor's Report the ongoing operations of the Refuge and ability to continue as a going concern is dependent on the continued receipt of this funding. This has been my fourth year as the appointed Treasurer of the board and I would like to thank in particular the CEO Ali and fellow finance committee members, Nerida and Margaret, for your invaluable assistance and continued support.

Thank you also to my other fellow board members.

Carina K Roney BComm, MAppFin, CA Treasurer

CEO's Report

I would like to welcome and introduce you to our new trading name Harbour, Refuge & Support Services and brand architecture. We will retain our South West Refuge Inc domain trading name in perpetuity however the new trading name expresses our expanding service portfolio.

Since our inception we have been South West Refuge Inc and whilst this has not changed, we have embraced our new name These last few years our service diversity has expanded and we felt the name does not fully express our service offerings. "Harbour" was chosen to reflect to the nature and setting of our work with survivors of family and domestic violence as a safe space to dock while we refuel, refurbish and refresh before our next journey. The Refuge and support services wording further expresses our programs.

This change coincides with our new **Strategic Plan** across the 2024-2026 period focussing on growth, quality and sustainability. I have included a copy of the Plan in this report for your review. The Board have looked closely at the sector our service works in both locally and nationally and have developed strategic objectives to not only govern and grow the service but to lead within our local community and reduce the future incidences of violence towards women and children.

This forward thinking view is a hallmark of the talent and expertise of our Board Members and I am in awe of the hard work and commitment they put into driving our service to be at the forefront of innovation and lateral thinking.

As CEO, I work closely with the Board however there are some Board Members I work with more regularly due to the nature of the CEO role.

Firstly I would like to take this opportunity to express my thanks and gratitude to Marg Garrett our Board Chairperson who has dedicated 12 years of service to our Board and organisation. As we farewell another year, we also farewell Marg not only as a Board Member and Chairperson but also a supporter, a sounding board and my guide.

I extend my thanks to the Treasurer Carina for her financial literacy guidance and Nerida who was always willing to be available for cheque signing and tuning in to the community spirit. I also thank Nicole for stepping in so willingly to the role of Acting Chair and Amanda for her willingness to support clients in need and coordinate fundraising for the refuge (in her spare time!!)

I don't usually start off the Annual Report with my thanks to our colleagues working in the sector or the Centre for Women's Safety and Wellbeing but this year does appear to warrant the exception.

Collectively a significant investment within our sector funding for refuges and Safe At Home program occurred for the first time in over 12 years which provide frontline services (including ours) with the necessary resources to respond to survivor calls for help.

The introduction of a specialist family and domestic violence industry taskforce focussed on implementing wide ranging reforms to reduce the harm and homicide of survivors and increase the accountability response of perpetrators was endorsed by the premier and a lived experience advisory entity, a critical component in the co-production of reforms will be created to work alongside the taskforce.

These historic and unique measures will assist WA to develop a state of the art footprint with the aim of eliminating our horrific record of homicides and respond to the increasing demand on our frontline services.

The sector of family and domestic violence services and the Centre deserve recognition for their commitment and advocacy on behalf of survivors which catalysed the introduction of these "key asks" and I am sure you will allow me the opportunity to utilise this space to acknowledge their efforts.

Our year was once again inundated with calls for assistance from survivors with a primary focus on refuge accommodation. It must be remembered that not only one woman a week is killed as a result of family and domestic violence, but the number of women rendered homeless for the same reason is at least 20 times this number.

Are we looking at this issue from the wrong angle?

Do we need instead to look at providing housing for perpetrators so that after an incident of violence, the women and children remain in the family home where it safe to do so and through a lens of perpetrator accountability he loses the privilege of living in the family home until he can demonstrate a change in his behaviour?

Women who are homeless after an incident of domestic

violence only have a refuge or family and friends to go to and if there is nowhere else to go, what other option do they have other than to return home to the perpetrator?

When they enter a refuge, frontline staff assess her risk of harm from the perpetrator and an intense period of supports are provided aiding trauma recovery, education on the cycle of violence, safety planning and practical assistance.

If 24 hour staffed temporary or transitional housing was made available locally for a perpetrator to be taken to by the Police following an incident, then it would follow that the need for additional refuge beds may not be as great in addition to making the perpetrator accountable for using violence. e.g. he loses his right to reside his own home. The family home then becomes a protected place for the protected person and frontline services would offer their support.

The service housing would assess the perpetrator for his risk of causing future harm to the survivor and he would be required to undertake an intensive case management much like occurs for a survivor in a refuge setting.

Whilst in the housing, he could still maintain his employment, attend necessary appointments but any breaches of orders would see him in custody. This period of recovery for the perpetrator would shed significant insights into his risk of re-offending which can be reported to the court for any charges bought forward for the incident. It may also provide him with an opportunity to change his behaviour by learning new choices.

For those perpetrators arrested after the incident because the violence was so severe or for an FVRO breach, the option for this housing would be closed and they would enter custody as these perpetrators are deemed too unsafe to be maintained in a community setting.

In these circumstances, as their perpetrator may have little regard for the law or their own life the only safe place for the survivor is a refuge.

By turning our focus to the perpetrator we are also looking at the issue from both sides. Men who use violence do so by choice and that choice can be unlearned and replaced with a choice that demonstrates to their children and the community they are capable of respectful and authentic communication. Throughout 2022-2023 our focus has been on developing our strategic footprint and staying true to our vision and purpose. I am, as always in awe of the South West Refuge Inc team who work tirelessly and with enduring commitment in responding to survivors of family and domestic violence.

Our annual staff survey gives clear feedback they love their work (93.33%), enjoy the workplace culture (93.33%) and enjoy a healthy work/life balance (87%).

No-one is left behind as the team listen to the experiences of the survivors and their children and provide service responses which are as practical as they are empowering and empathic.

Whether they work in outreach, Child Advocacy, the refuge, Safe at Home, our Financial Counselling or in the office, each brings positivity, hope and calm to their work no matter what they hear or see.

I express my thanks to you all for everything you do for the women and children in our care.

ALI WHITE

Chief Executive Officer

Strategic Plan South West Refuge 'Harbour' Plan Period 2024 - 2026

VISION	That women and children are safe from domestic and family violence, and empowered to fulfill their potential in the community				
PURPOSE	To provide effective local responses to family and domestic violence.				
STRATEGIC PILLARS & GOALS	Financial Sustainability Grow revenues strategically to build our capacity for delivering positive impact in our community.	Operational Excellence Increase effectiveness of service model by reducing the future incidences of domestic abuse experienced by each client.	Governance Grow the Board's role in strategic engagement with key community sectors	Leadership and Social Impact Be proactive in building community wide capacity to address family domestic violence against women.	Marketing To stay ahead of the curve in our leverage of tools and technology to position us a charity of choice
STRATEGIES	 Grow funding from sources including philanthropy and sponsorship. Use reserves for growth Establish a Board policy that sets boundaries for investment in growth e.g. pilot programs Invest in capacity (staff) to identifying and securing new funding streams. Feasibility study of an Op Shop enterprise. 	 Service Crowth Identify and implement new service responses to mitigate and reduce incidences of further violence. Service Excellence Invest in our staff's professional development in developing innovative practice models. Measure and Report Success as a Key Metric 	 Ensure that the local Aboriginal Community is connected into key decision- making processes Ensure other CALD engagement is in place Enable SWR to best leverage the potential for contributions from the broader community Build the Board's strategic capability 	 Workplace and Community Education Program building understanding in the community of FDV and how to respond to FDV instances (as victim, perpetrator OR witness) Harbour Hub 	 Fully invest in the new brand and marketing strategy to ensure it's success Ensure that SWR is at or ahead of the cutting edge in using tech to support our purpose and activities



Service Delivery

During the year we received calls for assistance from 1133 survivors seeking support. We were able to accommodate 208 in the refuge and 343 on the Safe at Home, Mobile Outreach and Financial Counselling program.

On 340 occasions South West Refuge could not offer accommodation to a woman and her children as there was no accommodation available.

We housed 13 families in our Safe Houses and 193 families received specialized Child Advocacy services.

A total of 550 clients were assisted by South West Refuge for assistance in the last 12 months representing a 29.75% increase from the previous year.

\$64,659was spent on Emergency Relief to purchase essential items for clients. Emergency Relief is a key support need of our Clients as many arrive with little or no personal belongings or funds to purchase essential items.



Service Delivery Continued

Our Financial Counselling service delivered a whopping \$153,512 in debt reduction, waivers or debt negotiation with lenders.

Significantly, much of this debt had been accrued due to financial abuse by perpetrators.

The South West Refuge Financial Counselling is a key service for clients who not only benefit from debt reduction but also by ensuring they are receiving all the correct income, learning how to manage expenses on a limited income and even cooking for a family using money smart methods and ingredients.



Debt waivers	\$74,160.00
Debt reductions	\$44,285.00
Other Debt refunds or corrections	\$687.00
Work Development Permit Scheme reduc- tions	\$3,380.00
WA NILS loans	\$5,00 0.00
Escaping Violence Payment	\$20,000.00
Red Cross Financial Assistance	\$6,000.00

Service Delivery

THE HIDDEN COSTS OF FAMILY & DOMESTIC VIOLENCE.

Can you imagine having to leave not only your home but your friends, job, schools and local networks?

Throughout the 2022-2023 year, our services have responded to the support needs of women and children experiencing family and domestic violence who are local to the south west region of WA.

The very nature of domestic or family violence can mean that unless it is safe for a woman and her children to return home (without her abuser) or to stay within her local neighbourhood that she may find herself having to move to another region. Safety of the family is central and if there are indicators her or her children's lives may at risk, this means new schools, home, employment and being estranged from her family or other local networks she and the children have relied upon.

She may have to consider a replacement phone and to turn off her location finder and consider whether it is safe for herself or her children to maintain not only a physical distance but maintain electronic or digital contact with their familiar networks as often her abuser is watching her social media, has access to her email or contact with mutual friends, family or banking activities which divulge a location.

She may have to meet the cost to obtain copies of ID, establish new bank accounts, a PO Box or new address and mail forwarding, costs to purchase clothing, school uniforms/books etc and replacement furniture and household goods. Other considerations include keeping the children from telling the abuser where they are and this can be very difficult especially when children may be contacted by their Father who expresses sorrow at his actions.

Additionally she has to navigate the family violence court system which includes lodgements of family violence restraining orders (FVRO's), statements of assaults to police, his arrest and incarceration, his release and breaching of orders in addition to adhering to any existing or new family court orders in place by either party. Family and Domestic violence survivors may also struggle with other personal difficulties such as mental health, disability, addiction, citizenship or first language challenges which may impede their ability tonavigate the complexity of issues they must resolve. Coupled with the enormity of challenges is her own trauma and recovery and that of her children, feelings of shame and worthlessness, homelessness and her belief she has caused the violence or could not help him to stop, many will return to the abuser. The personal cost to the survivor and her children to separate and relocate from her abuser is as significant as the financial one.

Due to risk of homicide or serious harm South West Refuge have supported women and children from other regions and states who have relocated to the south west because it was too unsafe for them to remain living in their neighbourhood as well as assisting to relocate a number of women and children from the south west to other regions.

It is important to recognise that whilst South West Refuge offer a local and effective response for women and children escaping violence, we also work collaboratively with other family and domestic services both statewide and nationally to ensure all women identified as being a high risk of harm can access a service response wherever they may need to relocate to or from. Our support of the survivor and her children is as intense, challenging and multifocal as it is rewarding. When the survivor starts a new life of safety and freedom from violence, our work and purpose gives us invaluable meaning and the cost to do so is inestimable.



Cathy's Story

Cathy (not her real name) was living in an outlying regional town and was referred to the mobile outreach service by the Department for Child Protection after she escaped from her rental property with her two children as it burned to the ground.

Her ex-partner who is also the father of her two youngest children lit the fire and Cathy lost all her possessions, including precious photos and personal documents in the fire and she and the children escaped with only the clothes they were wearing. For much of their 11 year marriage Cathy had experienced regular physical and sexual violence in addition to coercive control, a pattern of behaviours including controlling where she went, what clothes she wore and her access to money.

Prior to this incident, Child Protection became involved, and after a particularly physically violent incident (including non fatal strangulation) and verbal abuse including threats to kill, Cathy had separated from her ex-husband and moved into a private rental home. Her ex-husband was arrested and charged after this incident and a Family Violence Restraining Order forbidding him to contact her or the children was placed for a 5 year term.

He breached the FVRO and was incarcerated for six weeks after an incident where he headbutted Cathy and used threats to kill. After his release from custody her rental property was set alight by her ex-husband and they were lucky to escape with their lives.

Cathy comes from a solid, stable family from whom she had hidden the extent of domestic violence that had become a part of her daily life. Cathy's initial presentation reflected the depth of trauma she experienced.

She could barely string two words together and her hypervigilance was such that she hid on the floor when travelling in her mother's car.

After a period of recovery, Cathy began to feel safer and was open and transparent about her use of drugs and freely admitted that she also participated in using drugs and alcohol to numb the pain and make her life bearable - however they also kept her trapped in the cycle of violence. DV Outreach visited Cathy at her mother's home and spent a considerable amount of time with her, providing supportive and solid counsel and assisting her to plan her next steps forward and access to necessary supports and services.

As Cathy began to stabilise she was proud to display that she was capable and willing to 'fix' what had become broken in her life. Having lost all documentation in the fire, she created a new file which she began to fill with new birth certificates, letters, appointments and reports and began to journal the small achievements of each day.

Cathy attended all appointments, engaged with Legal Aid and strongly advocated for herself and her children to ensure the FVRO was extended when it was contested by the perpetrator. After six months of living with her parents, Cathy has now saved enough money to buy a small car. She and both children are engaged in counselling and she has secured accommodation for herself and the children whilst on the Department of Housing waiting list for priority housing.

Both children are now enrolled in new schools and there has been no interest expressed by their father to have contact with them.

Cathy acknowledges that she has learned some hard lessons from her experience and she will recognise and respond to any future red flags by reminding herself that she has worked very hard to create the solid platform on which she now stands and that she and her children deserve to be treated with respect.





Structure & Staff

We could not do what we do without our team of staff, volunteers, Members, Board Members and students.

Our staffing team South West Refuge team workforce remains at 23 staff consisting of 13 Refuge Advocates, 1 Child Advocate, 2 corporate staff, three Safe at Home Coordinators , one Outreach worker, Financial Counsellor, Program Manager and CEO.

We said goodbye to four staff and welcomed Gaynor our new Program Manager who not only oversees the refuge but provides a back up CEO position relief and after hours on call support.

We also introduced a new position of the Shelter Friend.

The Shelter Friend is a position offering practical and emotional support to women receiving services from South West Refuge who identify as Aboriginal or Torres Strait Islander nationality. Whilst the Shelter Friend has a focus on supporting women from an indigenous background, the role is not intended to work exclusively with this client group. The Shelter Friend offers practical support to assist the South West Refuge team where there are cultural barriers which are limiting or impeding communication, goal planning or receiving services.

The Shelter Friend works across all our services and has been a very successful initiative for our clients and staff. Our turnover last year was 12.15% and twelve staff achieved a milestone of greater than 4 years tenure.

It is critically important to support our staff with Professional Development opportunities so they can obtain and maintain skills to perform their role.

Throughout the year, Professional Development included the following;

- Safe and Together training
 Occupational Health & Safety Representative
 Course
 - •Tech Safety-Westnet
 •Homeless Clients
 •Protective Behaviours
 •LQBTQI Foundations of Inclusive
 Practice and Experiences of family
 and domestic violence

Our staff wellbeing is important to us and particularly given the nature of survivor experiences staff hear each day it is important they are well equipped and supported to continue giving the highest quality of care whilst maintaining their wellbeing.

At South West Refuge, Clinical Supervision is mandatory and it has significant benefits and outcomes for both staff and clients. Our workforce stability and Workers Compensation Lost Time in Injury is credited to our clinical supervision program.

Our Board Members participated in governance training and strategic planning and we hosted eight student placements connected to Mental Health, Community Services and Social Work.

Our Membership base of 54 Members are the Ambassadors, Fundraisers, Board Members, Advocates, Donors and friends of South West Refuge Inc. Without their support and participation, we could not do the work we do. Supports Professional Practice & Reflection

Self identify where you need support, confidence, training and critical thinking

Improves and maintains wellbeing

Improves and maintains good quality client outcomes

Improves work culture & environment



Our Wonderful Supporters

Our Partners

We wish to acknowledge and thank our Funders and Grantors for supporting the ongoing operation of South West Refuge Inc .

Thank you, your continued support will help us to join with other family and domestic violence services and agencies to meet the strategic objectives of the "Path To Safety" Western Australia's strategy to reduce family and domestic violence 2020-2030 and the National Plan to Reduce Violence Against Women and Children 2010-2022.

FUNDING BODIES:

1. Australian Government: Department of Social Services

2. Government of Western Australia: Department for Communities:

- Child Protection and Family Support
- Housing

3. Lotterywest

- Emergency Relief
- WACOSS-Western Australian Council of Social Services



Government of Western Australia Department of Communities





Our Members

We value our Members who support the purpose, vision and values of our organization and as Ambassadors of South West Refuge Inc spread the message of awareness, hope and support for those experiencing family and domestic violence within our communities.

Corporate Giving

We wish to acknowledge our Corporate Giving partners Synergy Spirit, MGM Bulk & Retravision and Good2Give, the DV Collective. Your generosity has made a life changing impact within our region and to the women and children escaping family and domestic violence.



Community Organisation Partners

We wish to acknowledge our organizational partners who we work with to provide wrap around services for our clients.

- South West Community Legal Centre
- Southern Aboriginal Corporation
- South West Women's Health and Information Service
- Waratah Support Centre
- WA Family Violence Response Team and the Coordinated Response Service
- Foodbank
- Circle Green Community Legal Centre for Womens Safety & Wellbeing
- St Vincent De Paul
- Good Samaritans
- St Boniface Cathedral
- South West Community Legal Centre
- Southern Aboriginal Corporation
- South West Women's Health and Information Service

- Waratah Support Centre
- WA Family Violence Response Team and the Coordinated Response Service
- Foodbank
- Circle Green Community Legal
 Centre for Womens Safety &
 Wellbeing
- St Vincent De Paul
- Good Samaritans
- St Boniface Cathedral
- The Intown Centre
- Doors Wide Open
- Pregnancy Assistance
- RSPCA Pets In Crisis
- South West Aboriginal Medical Service
- Accordwest
- SJOG South West Drug and Alcohol Service

- Department of
 Communities-Housing
- Centrecare
- South West Emergency Care Children (SWECC)
- Acts Intuitively
- South West Psychology and Consultancy
- Ovis-Warlang Bidi
- Red Cross Financial
 Assistance
- Uniting Way
- Hudson Road Family Centre
- Communicare-Tuart House
- Horizon House
- Palmerston
- Cyrenian

Organisational Donors

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A BIG thank you to...

- Wesnet
- Bunbury Farmers Market
- Bunbury Forum
- Dreambuilders Church
- Nations Church
- Anglican Mother Union
- Bunbury Runners Club
- Bunbury Regis
- Oscar & Ivy
- Australind Arts Club
- Australian Facilitation
 Company
- Capel Golf Club
- Synergy Spirit
- Specsavers-Eaton
- Don Punch MLA
- Specsavers-Bunbury
- MGIB
- Boyanup Parish
- Crocs-Bunbury
- Lotteries House

- Dolphin Discovery
- Highway Hotel
- Paradise Day Spa
- Iluka Resources
- MGM Bulk
- Tronox Pigment Bunbury
- Bunnings Bunbury
- Essential Financial Services
- Apex Radiology
- Gravity Dalyellup
- Nola Marino MP
- Woolworths Plaza-Bunbury
- Zonta Club-Bunbury
- Infrabuild
- Lions Club Eaton
- Moshi Moshi
- Country Womens
 Association-Eaton
- SJOG Pastoral Services
- Advanced Auto Solutions
- Caf-fez Bunbury
- Main Roads Bunbury

Department

- St Boniface Cathedral
- Streetsmart
- Buckingham Family Butchers
- Post
- Backstop Foundation
- Global Diagnostics
- Harmonic IT
- Dardanup Senior Citizens
- Donnybrook CWA
- Terry White Chemist Bunbury
- Australind Art Club
- CommonwealthBank-Bunbury
- NAB-Bunbury
- Benevity
- Yellow Digital
- ARB Corp Ltd
- Commonwealth Bank
 Australia-Bunbury

- Wespine
- Brunswick Red Cross
 Unit
- Donnybrook Football
 Club
- Catholic Education Office
- Dardanup Lions Club
- HealthbyNurture
- Nations Church
- HomeInstead
- Cleanaway
- CuppaTea Girls
- TWCM Eaton
- Australind & Districts
 Bridge Club
- Ladies @ Bookworm2000
- Threads of Friendship
- Feed it Forward
- Soup Van
- Intown Centre
- St Augustine Uniting Church

Individual Donors

A BIG thank you to to all our individual donors who generously contributed time, goods and money to support us in our work over the year.

- Tracey Jackson ٠
- Lisa Jasi
- Kerstin Woosnam
- Hash House Harriers
- Dayna Garnie ٠
- Peter Cavanaugh ٠
- Judy Talbot ٠
- Dortea Mays •
- Linda Willamson
- Shirley Downing •
- Erin Giudici
- Annette Whitelaw
- Denice Dunn
- Helen Page
- M Dillon
- T Turner
- Maureen Webster
- Nona Garton
- Lauren (Newton Moore) ٠
- Jesse Arden

- Shirley Downing •
- Alison Comparti •
- Mrs Sutherland •
- Julie Poller •
- Keith & Trish Howe •
- Rob Namestrik •
- Judith Chapman ٠
- Sandra Limon •
- Alvana Franson •
- James Hayward ٠
- Wendy Bryant
- Carol Reid •
- Natalie Howe
- Dayna Garnie ٠
- Amanda Sabel
- Josephine Birch •
- Louise Bunker
- J Scott •
- Alex Hugman •
- Leigh Tickner •

- Isabella Harvey ٠
- Issy & Emma (Milligan House)
- Rachel Macleod ٠
- June Suckling ٠
- Michael Finn •
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- Kate

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